



# 30<sup>th</sup> Annual Cross-Connection Control Seminar

## Agenda

October 15, 2025

Delta Hotel  
3105 Pine St  
Everett, WA

Event Time	CEU Session	Presenter	Representing	Topic	Duration
6:30	N/A	Delta Hotel	Marriott	Breakfast	30 min
7:00	N/A	Don Leland	The Group	Opening Remarks & Vendor Introductions	30 min
<b>7:30</b>	<b>1</b>	<b>Tiffany Miller</b>	<b>WA Certification Services</b>	<b>Washington Certification Services Updates</b>	<b>30 min</b>
<b>8:00</b>	<b>2</b>	<b>Bill Bernier</b>	<b>WA Dept of Health</b>	<b>Washington Dept of Health Cross-Connection Control Updates</b>	<b>30 min</b>
8:30	N/A	Break Period	Vendors	Meet the vendors!	30 min
<b>9:00</b>	<b>3</b>	<b>Joe Barbee</b>	<b>WA Dept of Health</b>	<b>“When Water Turns Against Us: Backflow Stories and Solutions”</b>	<b>1 hr</b>
<b>10:00</b>	<b>4</b>	<b>Jason Jackson</b>	<b>Watts Water Technologies</b>	<b>“Addressing the Erosion of Backflow Prevention Programs Through Redefined Educational Strategies”</b>	<b>1 hr</b>
11:00	N/A	Don Leland	The Group	Door Prizes and Overview of The Group	30 min
11:30	N/A	Delta Hotel	Marriott	Lunch	1 hr
12:00	N/A	Doug Taylor	American Backflow	Test Your Backflow Trivia Knowledge	30 min
<b>12:30</b>	<b>5</b>	<b>Doug Taylor</b>	<b>American Backflow</b>	<b>“Top 10 Backflow Repair &amp; Troubleshooting Questions”</b>	<b>1 hr</b>
<b>1:30</b>	<b>6</b>	<b>Rachel Neville &amp; Bill Bernier</b>	<b>WA Certification Services</b>	<b>“Certification History and Water Regulations”</b>	<b>1 hr</b>
2:30	N/A	Break Period	Vendors	Meet the vendors!	30 min
<b>3:00</b>	<b>7</b>	<b>Alex Gobble</b>	<b>Belfair Water District</b>	<b>“Optimizing Your Cross-Connection Control Program”</b>	<b>1 hr</b>
4:00	N/A	Don Leland	The Group	Closing Remarks & CEU Finalization	30 min

Note – to receive 0.6 CEU’s, attendees must:

- Attend the entire seminar
- Need to have their CEU cards stamped at the end of each session and left at end of seminar