Acomplete cross-connection control program requires a detailed plan to survey and inspect all plumbing systems to locate existing, potential, and controlled cross-connections. This cross-connection control survey is a comprehensive inspection of new and existing potable water distribution systems, fixtures, and appliances. The objective of the survey is to determine whether each water connection or outlet in the system is protected from an actual or potential cross-connection between the potable water supply and a source of contamination or pollution. A survey report will document the results of the survey and include controlled and uncontrolled cross-connections within the water distribution system and recommendations to alleviate hazards found during the survey. The information presented in this chapter contains the key elements for implementing and performing cross-connection control surveys.

There are eight steps that should be taken to establish cross-connection control surveys as part of a cross-connection control program. They are:

- 1. Establish legal authority to conduct a cross-connection control survey and shut off water for noncompliance.
- 2. Establish education programs. Certify those who will administer the survey program to ensure that only knowledgeable personnel conduct survey inspections. Educate the industrial, commercial, and residential water user concerning the purpose and requirements of a cross-connection control survey.
- 3. Prioritize establishments according to the degree of hazard and implement isolation, containment, or both approaches to cross-connection control and backflow protection.
- 4. Perform preliminary inspection requirements. Review plans of existing and new facilities, send notification to owner or owner's agent and to proper authorities, and complete owner's cross-connection control survey questionnaire.
- 5. Perform survey inspection.
- Document survey findings and prepare written reports and recommendations.
 Notify owner of any defects, required corrective action, and time limit for compliance.
- 7. Send notification and reinspect for compliance.
- 8. Establish procedures for noncompliance including hearings, follow-up, and request for water shut-off.

15.1 LEGAL AUTHORITY TO CONDUCT CROSS-CONNECTION CONTROL SURVEYS

A successful survey program for cross-connection control is dependent upon legal authority to conduct the survey of residential, commercial, and industrial facilities to eliminate cross-connections and backflow conditions. Under the provisions of the Safe Drinking Water Act of 1974, the federal government established, through the Environmental Protection Agency (EPA), national standards for safe drinking water. The states are responsible for the enforcement of these standards. For the states to obtain primary enforcement responsibility of the Safe Drinking Water Act, primacy, states are required to adopt regulations that are at least equal to the federal regulation in protecting the public's health. The states must adopt and implement adequate surveillance and enforcement procedures, provide variances and exemptions that

WAC 246-290-490

(1)General program requirements.

(f) The purveyor shall ensure that cross-connections between the distribution system and a consumer's water system are eliminated or controlled by the installation of an approved backflow preventer commensurate with the degree of hazard.

meet federal regulations, provide an adequate plan for providing safe drinking water under emergency circumstances, and keep the EPA fully informed of its activities through record-keeping and reports. State rules and regulations require public water systems to adopt adequate plumbing ordinances, regulations, or service agreements with provisions for proper enforcement, including surveys and inspections, to prevent cross-connections between the safe potable water system and any unsafe nonpotable water.

At the local level, a cross-connection control ordinance usually is adopted by the municipality or private water authority. Legal authority to conduct cross-connection control surveys is established as a subdivision of this ordinance. Authority to establish a survey inspection program also may be included in local water department written policies or service contracts.

Legal authority to perform cross-connection control surveys, as stated in Chapter 16, Program Development, may also lie in adopted plumbing codes. Through these codes, legal authority is established for local health and code enforcement departments to conduct surveys for cross-connection control. In many cases, the plumbing code implies this authority rather than specifically stating the right to conduct surveys. For example, the *2015 Uniform Plumbing Code* states:

102.3 Maintenance. The plumbing and drainage system, both existing and new, of a premises under the Authority Having Jurisdiction shall be maintained in a sanitary and safe operating condition. Devices or safeguards required by this code shall be maintained in accordance with the code edition under which installed.

The owner or the owner's designated agent shall be responsible for maintenance of plumbing systems. To determine compliance with this subsection, the Authority Having Jurisdiction shall be permitted to cause a plumbing system to be reinspected.

103.4 Right of Entry. Where it is necessary to make an inspection to enforce the provisions of this code, or whenever the Authority Having Jurisdiction has reasonable cause to believe that there exists in any building or upon any premises any condition or violation of this code that makes the building or premises unsafe, insanitary, dangerous, or hazardous, the Authority Having Jurisdiction shall be permitted to enter the building or premises at all reasonable times to inspect or to perform the duties imposed upon the Authority Having Jurisdiction by this code, provided that if such building or premises is occupied, the Authority Having Jurisdiction shall present credentials to the occupant and request entry. If such building or premises is unoccupied, the Authority Having Jurisdiction shall first make a reasonable effort to locate the owner or other person having charge or control of the building or premises and request entry. If entry is refused, the Authority Having Jurisdiction has recourse to every remedy provided by law to secure entry.

When the Authority Having Jurisdiction shall have first obtained a proper inspection warrant or other remedy provided by law to secure entry, no owner, occupant, or person having charge, care, or control of any building or premises shall fail or neglect, after proper request is made as herein provided, to promptly permit entry herein by the Authority Having Jurisdiction for the purpose of inspection and examination pursuant to this code.

AHJ's





The surveyor must be familiar with all types of cross-connections and the methods, devices, and assemblies used to control or protect the potable water supply. Surveyors also must demonstrate knowledge of the application and installation of all backflow prevention methods, devices, assemblies, and other backflow prevention related products along with their performance characteristics. They also should demonstrate knowledge of plumbing and backflow prevention terminology. See Chapter 2.

The surveyor must know the proper technique for performing cross-connection control surveys, including steps such as notification, documentation, identification of safety hazards, system and component identification, and cross-connection identification and remedy. See Section 15.5 of this chapter.

It is highly recommended that individuals attain the following credentials before attempting the surveyor certification: journeyworker or master plumbing license, plumbing inspector's certification, plumbing or mechanical contractor's license, health department inspector certification, or professional water distribution system design engineer certification.

Those involved in backflow prevention should endeavor to achieve the proper level of knowledge to provide the proper backflow protection to avoid the hazards associated with a backflow incident. These hazards include damage to property or domestic water systems, the spread of disease, and the death of users of contaminated systems.

15.3 HAZARD PRIORITIZATION

Before a survey program is implemented, a systematic procedure that identifies backflow hazards and their remedy utilizing containment, isolation, or both types of backflow prevention should be established. One of the first steps taken when initiating a program is to list and prioritize establishments according to the degree of hazard present.

In containment-only programs, make a list of the types of facilities in the jurisdiction. By examining this list, it can be determined which facilities usually contain high or low health hazards, the manner in which the potable water system is used, and the potential for a backflow incident to occur. An initial determination of the type of backflow protection to be installed at the facility can be made at this time, and preparations for installation can begin. Before installation, however, an inspection of the facility should be made to verify the type of hazard represented. Once establishments are listed, those containing high hazards would be surveyed first, followed by less hazardous facilities.

The following is a list of several types of facilities that usually contain high health hazards where backflow protection will be required. These facilities should receive the highest priority for backflow prevention installation.

Aircraft Plants	Beverage Bottling Plants	Canneries
Amusement Parks	Boilers (large) or Hot Water Systems	Car Wash Facilities
Automotive Plants	Breweries	Centralized Heating and Air- Conditioning Plants
Autopsy Facilities	Buildings with Sewer Ejectors	Chemical Plants Using a Water Process
Auxiliary Water Systems	Buildings with Water Storage Tanks, or Nonpotable Water Sources	Chemical Plants – Manufacturing, Processing Compound, or Treatment

Table 13 and Severe High Health Hazard Sites





Civil Works	Manufacturing Plants	Plating Plants	
Clinics	Medical Buildings	Power Plants	
Cold Storage Plants	Metal Plating Industries	Processing Plants	
Colleges	Metal Processing	Radioactive Materials or Substance – Plants or Facilities Handling	
Commercial Laundries	Metal Manufacturing or Cleaning Facilities	Reclaimed Wastewater Areas	
Convalescent Homes	Metal Fabricating Plants	Recreational Facilities Using Water (Swimming Pools, Water Slides, etc.)	
Creameries	Missile Plants	Reduction Plants	
Dairies	Morgues	Restricted, Classified, or Other Closed Facilities	
Dental Buildings	Mortuaries	Rubber Plants – Natural or Synthetic Sand	
Dye Works	Motion Picture Studios	Sanitariums	
Fabricating Plants	Nursing Homes	Schools	
Gas Production Properties, Storage, or Transmission	Oil Storage Facilities, Properties, Production Facilities, or Transmission Facilities	Tanneries	
Gravel Plants	Packing Houses	Wastewater Pumping Stations/ Wastewater Treatment Plants	
Hospitals	Paper and Paper Products Plants	Water Treatment Plants	
Laboratories	Petroleum Storage Plants, or Processing Facilities	Waterfront Facilities and Industrie	
Laundries	Piers and Docks		

Once the public water supply is protected, each facility should be surveyed to determine whether isolation backflow protection is warranted. Each system, fixture, and appliance outlet should be inspected and the degree of hazard established, listed, and the remedy determined. Of course, the high-hazard conditions should be controlled first. The following is a short list of common locations where cross-connections have been documented:

Air-Conditioning Systems	Aspirators	Below-the-Rim or Inverted Supply Water Inlets
Air Compressors	Autoclaves	Bidets
Air-Conditioning Chill Water	Auxiliary Systems	Bird Baths
Air Liners	Baptismal Fonts	Boiler Industrial Feeder Lines
Air-Conditioning Cooling Tower	Baptisteries	Boilers
Air Washers	Bathing Tanks	Bottle Washers
Air-Conditioning Condenser Water Bathtub Aquariums Bedpan Washers		Brine Tanks
		Carbonators





Cheese Tanks	Fish Ponds	Medical Condensers	
Chemical Feeders	Floor Drains	Medical Equipment	
Chiller Tanks	Flush Tanks	Photo-Lab Equipment	
Chlorinators	Flushing Rims	Pipette Washers	
City Water and Sewer Pumps Direct Connections	Food Mixing Tanks	Pneumatic Ejectors	
Coffee Urns	Foot Tubs	Ponds	
Commercial Pressure Cookers	Fountains	Potato Peelers	
Commercial Dishwashing Machines	Garbage Can Washers	Prime Lines	
Compressors	Garbage Disposals	Private Wells	
Condensate Tanks	Holding Tanks	Processing Tanks	
Cooking Kettles	Cooking Kettles Hose Faucets		
Cooling Systems	Hospital Laundry Machines	Recirculated Water	
Cooling Towers	Hospital Digesters	Rubber Hoses Equipped with Hand Controls or Faucets	
Culture Vats	Hot Tubs	Serrated Faucets	
Cuspidors (gym)	Hot Water Heaters and Tanks	Sewer, Sanitary, and Storm (bypass, sump pumps, blow offs)	
Dairy and Stable Watering Troughs	Humidifier Tanks and Boxes	Shampoo Basins	
Degreasing Equipment	Hydraulic Equipment	Showers	
Demineralizer Systems	Hydro-Therapy Baths	Sinks	
Dental Cuspidors	Ice Makers	Siphon Flush Tanks	
Dental Saliva Ejectors	Industrial In-Plant Plumbing Systems and Condensers	Sitz Baths	
Developing Tanks	Irrigation Systems	Sizing Vats and Cones	
Dishwashers	Dishwashers Janitor Closets		
Drain Lines	ain Lines Kitchen Equipment Solar H		
Drinking Fountains	Laboratory Equipment	Solution Tanks	
Dye Jiggs, Washers, Vats, and Tanks	Laundry and Other Tubs	Spring-Loaded Glass Washers	
Etching Tanks	Etching Tanks Lavatories		
Extractors	Extractors Lawn Sprinkler Systems		
Fire Standpipes Liquid Handling Systems		Steam Cleaners	
Fire Drain Lines Make-Up Tanks		Steam Lines	
		Sterilizers	





Stills	Ultrasonic Baths	Water Closets, Tanks
Suction Side Pump Chlorinators	Urinals (trough or siphon jet blowout)	Water Trough with Vaccine or Other Substances Added for Poultry or Other Livestock
Swimming Pools	Vacuum Systems	Water Closets, Flush
Tanks	Vats	Water-operated Ejectors
Therapeutic Baths	Vegetable Peelers	Water Street Mains Draining to Sewers or Storm Drains
Threaded Hose Bibbs	Wash Tanks	Water Softening Systems
Toilets (flush tank, ball cock, flush valve, siphon jet)	Water Treatment Tanks	Water Jacketed Tanks, Vats and Pots

In many instances, a containment and an isolation survey will be required. A cross-connection control survey that includes both containment and isolation is much more extensive, and should only be performed by professionals thoroughly familiar with water distribution system applications. This survey will begin at the service piping entering the property and follow through to every water outlet or usage connection.

15.4 PRELIMINARY INSPECTION REQUIREMENTS

Prior to initiating a survey, the following actions should be taken:

- Plans of the facility should be reviewed,
- Notifications sent out, and
- Property owner's questionnaire completed.

Plan Review

Plan review is an important aspect of a cross-connection control program. The plan review familiarizes the surveyor with the facility, identifies areas where cross-connections may exist, and alerts the surveyor to the types of hazards associated with the use of the potable water supply system. Cross-connections will occur throughout the potable water supply system within a facility. Review of new construction plans helps eliminate cross-connections before they are created and establishes that protection against backflow is provided where cross-connections are found. Review of existing facility plans helps the surveyor identify potential areas where backflows could occur and helps in planning the survey.

During plan review, each and every water outlet indicated on the plans must be noted for visual inspection. All physical connections to fixtures, equipment, or water-using appliances must be examined to ensure that connections to the potable water system are protected against backflow. The plan reviewer identifies existing cross-connections and spots areas where cross-connections conceivably could be created and makes professional recommendations.

A thorough review of either new construction blueprints or an existing facilities plans or as-builts also will help identify other conditions that may affect backflow prevention such as:

- Closed systems may be identified.
- Areas where thermal expansion or water hammer exists can be identified and remedied.





- Water pressures may be documented and possible pressure losses be calculated and provided for.
- Interconnections of other potable water supplies can be identified and kept separate.
- Adequate clearances for backflow devices or assemblies can be calculated and provided for.
- If there is discharge from the assembly, an adequately sized floor drain can be provided for.
- It can be determined whether the backflow preventer will be accessible and whether a failure will be detected by the property owner.
- It can be determined whether the assembly is installed above a location that may result in a hazardous condition.
- It can be determined whether any flow from an RPZ's relief valve needs to be directed to industrial pre-treatment, or if it can be piped to the sanitary sewer.

Depending on the water distribution system's complexity, these drawings will provide a good map for a surveyor's inspection strategy.

Notification

Before a survey is conducted, determine whether the inspection is to be prearranged or unannounced. If the inspection is prearranged, send notification to the property owner or his agent via an inspection notification letter or appointment letter. The letter should include the date and time of the inspection and identify who will be conducting the inspection.

Notification also may be required by the various authorities who may have jurisdiction over the premises, including the water purveyor, building or code enforcement departments, health departments, and fire marshal. If the facility includes residences, the occupants of the facility should also be notified in advance of the survey.

Property Owner's Questionnaire

Along with the notification of impending inspection, the notification letter also should include a request for building plans and the owner's questionnaire. See **Figure 15-1**. The questionnaire should contain questions that will help the surveyor assess the facility for the degree of hazard present and the probable locations of cross-connections or potential cross-connections that would require protection from backflow. Examples of possible items and questions to include on the questionnaire are:

- Are as-built plans of the facility available?
- Is there more than one source of water serving the facility?
- List the sources of water for the facility.
- Are air-conditioning cooling towers with chemical additives in use?
- Is the potable water used for boiler feed lines?
- Are pumps installed in the potable water system?
- List locations of existing pumps.





- What processes is the potable water supply utilized for?
- Are backflow prevention devices or assemblies installed in the potable water system?
- List the locations of existing backflow prevention devices and assemblies.
- Are ejectors used in your operation?
- Are water supply lines submerged in vessels, vats, tanks, etc.?
- Are toxic chemicals used in your operation?

Cross-Connection Control Questionnaire			
Date:Customer:			
Address:			
Service Account No:Phone:			
Is the public water supply system the only water supply source for the property? YES NO Output Description:			
2. List all sources of water for the property.			
Are air-conditioning cooling towers with chemical additives in use? YES NO			
4. Is the potable water line used for boiler feed lines? YES NO			
Are backflow protection devices installed in your potable water system? YES NO			
6. List locations of all existing backflow preventers.			
7. Are ejectors used in your operation? YES NO			
8. Are water supply lines submerged in vessels, vats, tanks, etc.? YES NO			
9. Are toxic chemicals used in your operation? YES NO			
10. List the location of all pumps used in your operation.			
Remarks:			







15.5 CONDUCTING THE CROSS-CONNECTION CONTROL SURVEY

Often owners are uneasy and feel intimidated by the presence of inspection officials on their premises. It is best if the cross-connection survey is conducted with a team of at least two members. These professionals should present credentials that identify them as authorized to perform the survey. During the inspection, one member of the team can converse with the owner, answering questions and addressing any concerns the owner may have. This inspector would explain the corrective action required if unprotected cross-connections or other violations are found. The second member of the team would conduct the inspection.

Once at the property, meet with the owner and/or a representative who is familiar with the facility and its plumbing and mechanical system, and explain the purpose of the visit. Advise them about the need for the survey and why it will benefit them. Explain what to expect from the survey, and that it will be followed up with a detailed inspection report of all actual and potential cross-connections. At this time, it is helpful to ask if they are aware of the ordinance and plumbing codes and to hand out educational brochures, including pictures of what you are talking about to help the customer better understand the importance of the program.

Equipment taken by the team on the survey should include a hard hat, eye and ear protection, a flashlight, clipboard, and sketch paper, and a digital camera to aid in documentation. Hand tools and testing equipment also may be necessary to conduct the survey.

Start the survey where the potable water supply enters the property, in most cases, at the water meter. Then, proceed with the internal survey if total internal protective devices and fixture outlet protective devices are desired. The extent of the survey will depend on whether it is a containment or isolation-only survey.

If the main objective of the survey is containment, follow these five steps:

- 1. Identify the type of hazard inherent within the facility.
- 2. Inspect the potable water entrance to the facility or immediately downstream of the meter installation for the correct protection method, device, or assembly, based on the type of hazard present within the facility.
- 3. Record the location of existing methods, devices, or assemblies. Include sketches of the installation.
- 4. Notify, in writing, the owner of any required corrective action.
- 5. Schedule a follow-up inspection to verify required corrections have been completed.

If the main objective of the survey is isolation, follow these six steps:

- 1. Survey the facility, looking at all potable water piping, outlets, and fixtures, as well as their drainage connections.
- 2. Record all areas requiring backflow protection.
- 3. Record the type of hazard associated with any cross-connections that are found.
- Record locations of all existing backflow protection methods, devices, and assemblies.





- 5. Review all findings with the owner and inform the owner in writing of required corrective actions.
- 6. Schedule a follow-up inspection to verify required corrections have been completed.

Premise / In-Premise

If the objective is total protection, both the containment and isolation approaches must be implemented. An in-depth survey from the public water supply to the last free-flowing outlet must be conducted. This is done by visually inspecting the entire water distribution system including each fixture outlet and recommending protective devices for those requiring backflow protection. Steps must be taken to ensure that all cross-connections are protected and verify that containment and isolation devices are installed, consistent with the cross-connection control ordinance and plumbing codes, to obtain total protection.

The cross-connection control survey inspector must be on the lookout for numerous hazards. Some common hazards the survey inspector will find and the recommended protection to prevent backflow are:

- Cross-connections between the consumer's potable water system and reservoirs, cooling towers, or circulating systems contaminated by bird droppings, vermin, algae, bacterial slime, toxic water treatment chemicals, and other biological and chemical contaminates. The recommended protection is an airgap or an RPZ.
- Cross-connections between the consumer's potable water system and water cooled equipment that is connected to the building drain or sewer. Examples include heat exchangers, air compressors, vacuum producers, and air-conditioning equipment. The recommended protection is an RPZ and an airgap on all indirect waste piping.
- Cross-connections between the consumer's potable water system and plumbing
 fixtures connected to the building drain or sewer. Examples include fixtures with
 a submerged water supply outlet, flush valve water closets and urinals without
 approved vacuum breakers, and tank type water closets without approved antisiphon water control valves. The recommended protection is an airgap for the
 submerged outlet, an approved vacuum breaker for the flush valve water closet
 and urinal, and an anti-siphon water control valve for the tank type water closet.
- Cross-connections between the consumer's potable water system and sewage pumps or water operated sewage ejectors. Potable water systems are connected to sewage pumps for priming, cleaning, flushing, and unstopping purposes. The recommended protection is an airgap or an RPZ. Also, the water service connection shall be equipped with backflow protection on any premises where a sewage ejector or pumping station is located and systems that are connected to auxiliary water supplies. Examples of auxiliary water supplies are systems that are not under the direct control of the water purveyor that are supplying water to a facility that can include industrial water systems, systems utilizing water from pools, water wells, rivers, bays, and oceans. These auxiliary water supplies may become contaminated by industrial processes, chemicals, and contact with people, animals, vermin, and other sources of contamination. The method, device, or approved assembly used to protect against backflow will be determined by the quality of the auxiliary water supply. An approved RPZ or an airgap shall be





installed at the service connection when the auxiliary supply is a health hazard. When the auxiliary supply system is a non-health hazard, an approved double check valve assembly, installed at the service connection, is recommended.

- Cross-connections between the consumer's potable water system and steam generated facilities and steam connected equipment, and piping systems. Examples include autoclaves, sterilizers, cookers, and other equipment used for washing, cooking, flushing, storing, and for the transmission of food fertilizers or waste products. Protection shall be provided to prevent steam from backing up into the potable water supply system causing a health hazard. The recommended protection is an airgap separation or an approved RPZ.
- Cross-connections between the consumer's potable water supply and laboratory
 equipment. The hazards associated with laboratory equipment may be in the
 form of chemical, biological, or bacteriological contaminants. Equipment
 connected to the potable water supply system includes pipette and glass washers,
 specimen tanks, sterilizers, film processing machines, aspirators, stills, and other
 unspecified laboratory equipment. The recommended protection for potential
 high health hazards is an airgap separation or an approved RPZ.
- Cross-connections between the consumer's potable water supply and firefighting systems. Hazards include connections to auxiliary water sources, connection to storage tanks and reservoirs allowed to remain in a nonpotable condition, and the addition of foaming agents and chemicals, such as antifreeze solutions. The recommended protection will be determined by the water supply source, the quality of auxiliary water supply sources, and the arrangement of the piping system. An airgap or an approved RPZ is required if the potential for a high health hazard backflow exists. An approved double check valve assembly is permitted only if the potential backflow is a low non-health hazard. See Chapter 13 for more information on fire sprinkler backflow prevention.

15.6 DOCUMENTING THE CROSS-CONNECTION CONTROL SURVEY

The cross-connection control survey should be documented by a survey report. The survey report should have two parts—a survey checklist and a survey report. The checklist will assist the surveyor in inspecting the facility. The survey report will document the findings and recommendations found as a result of the survey.

The checklist will include items or areas where cross-connections are commonly found. It will include lists of fixtures and appliances that will be inspected in normal surveys. It will contain an area where special conditions will be noted and the backflow protection recommended can be listed. Each area of the checklist should be inspected and checked off. See **Figure 15-2** for an example of this checklist.

The *cross-connection control survey report* will record the physical location condition and identification of each existing backflow prevention device or assembly. This also will include the manufacturer, model, and serial numbers, size, type of shutoff valves, and type of device or assembly.

The survey report also will document all unprotected cross-connections. It will include the location, type of hazard, and type of device or assembly required.





INSPECTION CHECKLIST

NAME OF FIRM			
MAILING ADDRESS			
TIM	E DATE	WATER PRESSURE	PH CHLORINE RES
	Air Conditioning		Condensate Tank
	Air Washers		Demineralized System
	Air Conditioning, Chilled Water		Dishwasher
	Air Conditioning, Condenser Water		Drinking Fountain
	Air Conditioning, Cooling Towers		Degreasing Equipment
	Air Compressors		Dye Vats & Tanks
	Autopsy Tables		Developing Tanks
	Aspirator, Medical		Dairy Barn Equipment
	Aspirator Weedicide and Root Feeders		Etching Tanks
	Autoclave & Sterilizer		Stills
	Boiler Feed Line		Starch Tanks
	Baptismal Fountain		Sitz Bath
	Bathtub Below Rim Filler		Sprinkler System, Fire Protection
	Bedpan Washer, Flushing Rim		Shampoo Basin Hose, Rinse, Beauty Shop
	Bidet		Sinks, Wash-up
	Brine Tank		Serrated Faucets
	Bottle Washer		Sizing Vats & Boxes
	Chemical Feeder Tanks		Solution Tanks
	Chlorinator		Urinal, Siphon Jet Blow-out
	Coffee Um		Urinal, Trough
	Cuspidor, Dental		Fountain, Ornamental
	Chiller Tanks		Detergent Dispenser
	Cooking Kettles	=======================================	Floor Drains, Flushing

Cross-Connection Inspection Checklist

Figure 15-2





INSPECTION CHECKLIST (continued)

Garbage Can Washer	Potato Peeler
Garbage Disposers	Processing Tanks
Hydro-Therapy Baths	Re-circulated Water
Humidifier Tank & Boxes	Sewer, Sanitary
Hose Faucets	Sewer, Storm
Hot Water Heater & Tanks	Swimming Pool
☐ Ice Maker	Sewer, Flushing Manhole
☐ Janitor Closets	
Lab Equipment	
Laundry Machine	Digesters, Hospital
Lavatory	
Lawn Sprinkler	
Boat, Marina	
Make-up Tank	
Pump, Prime Lines	Water Closets, Flush
Pump, Water Operated Ejector	Water for Cooling
Photo Lab Sinks	Water Operated Equipment
Photostat Equipment	Water Treatment Tanks
Pump, Pneumatic Ejector	Water Well, Secondary System
Pipette Washer	Wash Tanks

REMARKS:

Cross-Connection Inspection Checklist

Figure 15-2 (continued)





15-14

The report must include the surveyor's name, signature, certification or identification number, and the date and the time the survey was conducted. It also will include the identification of cross-connections and describe the actions taken after completing the survey. An example of a survey report is given in **Figure 15-3**.

15.7 Notification and Re-Inspection

It is important that records be maintained of all inspections, surveys, and backflow preventer tests. Copies of these records shall be provided to the property owner and to the responsible authorities. The water purveyor shall be kept informed of all findings by all agencies having jurisdiction, including health or code enforcement agencies, in order for the purveyor to take appropriate action consistent with the degree of hazard to protect the water distribution system.

It is strongly recommended that these records be stored digitally so they are organized and readily accessible. It will be necessary to use this information for sending compliance letters, notices for assemblies to be tested, and other program announcements.

As stated earlier, most plumbing codes require backflow prevention assemblies be tested annually. As a part of the cross-connection control program, all devices and assemblies should be inspected and tested at least on an annual basis to ensure that the devices are functioning properly. This information should be utilized in notifying the owners of required testing of these assemblies.

If the surveyor is not authorized to correct the cross-connections, a schedule of repair and reinspections to ensure compliance should be discussed with the owner. Cross-connection control surveys should be conducted at intervals consistent with local cross-connection control ordinance provisions. In some areas annual survey inspections are recommended at a minimum. High hazard locations, facilities undergoing renovation and alterations to the water and/or drainage piping systems, and systems with alternate water sources require frequent surveys.

15.8 PROCEDURES FOR NON-COMPLIANCE

Compliance with rules, regulations, and laws demonstrates reasonable action to prevent contamination of potable water supply systems. Those involved in backflow prevention shall endeavor to achieve the highest level of protection to avoid the hazards associated with a backflow incident. These hazards include damage to property or domestic water systems, the spread of disease, and the death of users of contaminated systems.

Responsibility for the safety of individuals depending on potable water systems is shared by all of those involved in the production and distribution of potable water from the water source to the last free-flowing tap. These include water purveyors, plumbing or mechanical contractors and their employees, building owners, and governmental bodies.

Water purveyors are required to take reasonable action to protect the community water distribution system from hazards associated with domestic water systems located on the consumer's premises. Thus, cross-connection control and surveys of





the consumer's domestic water system is accomplished through the rules, regulations, ordinances, and laws of local governing Authorities Having Jurisdiction. This will include provisions for non-compliance and resulting penalties.

The responsibility of the plumbing or mechanical contractor and all those who work for them is to comply with all codes and local ordinances. Included in sharing the responsibility of protecting domestic water systems are the property owners. Often property owners are unaware of code regulations that require them to maintain their domestic water systems in safe operating condition, including protecting against backflows. However, this does not preclude them from following the letter of the law.

The responsibility of governmental bodies is the promulgation and enforcement of regulations that mandate reasonable and prudent action to prevent cross-connections. Thus, these bodies, usually through the plumbing and health codes, provide for penalties for non-compliance. Earlier in this chapter you found that the Authority Having Jurisdiction has the right of entry to investigate non-compliance with the plumbing code and the penalties for non-compliance. That Authority Having Jurisdiction also has the right to stop work being done improperly and terminate water service to a property. For example, the *2015 Uniform Plumbing Code* states:

106.4 Stop Orders. Whenever any work is being done contrary to the provisions of this code, the Authority Having Jurisdiction shall be permitted to order the work stopped by notice in writing served on any persons engaged in the doing or causing such work to be done, and any such persons shall forthwith stop work until authorized by the Authority Having Jurisdiction to proceed with the work.

106.5 Authority to Disconnect Utilities in Emergencies. The Authority Having Jurisdiction shall have the authority to disconnect a plumbing system to a building, structure, or equipment regulated by this code in case of emergency where necessary to eliminate an immediate hazard to life or property.

106.6 Authority to Condemn. Where the Authority Having Jurisdiction ascertains that any plumbing system or portion thereof, regulated by this code, has become hazardous to life, health, or property, or has become insanitary, the Authority Having Jurisdiction shall order in writing that such plumbing either be removed or placed in a safe or sanitary condition, as appropriate. The order shall fix a reasonable time limit for compliance. No person shall use or maintain defective plumbing after receiving such notice.

When such plumbing system is to be disconnected, written notice shall be given. In cases of immediate danger to life or property, such disconnection shall be permitted to be made immediately without such notice.





CROSS-CONNECTION SURVEY FORM

	Date:		
Name of Company, Corporation, or Business:			
Address:			
Name of Contact:			
Type of Use: Industrial Commercial Government	ental Other	r	
Location of Service:			
Size of Service: Inch(s)	Metered?	Yes □	No 🗆
Require non-interrupted water service?		Yes 🗌	No 🗆
Does boiler feed utilize chemical additives?		Yes 🗌	No 🗆
Is backflow protection incorporated?		Yes 🗌	No 🗆
Are air-conditioning cooling towers utilized?		Yes 🗌	No 🗆
Is backflow protection incorporated?		Yes 🗌	No 🗆
Is a water saver utilized on condensing lines or cooling towers?	N/A□	Yes 🗌	No 🗆
Is the make-up supply line backflow protected?		Yes 🗌	No 🗆
Is process water in use, and if so, is it potable supply water or "raw" water	r?	N/A□	Potable 🗌
	Raw Protect	red 🗌 Unj	protected [
Is fire protection water separate from the potable supply?		Yes 🗌	No 🗆
Are containment devices in place?		Yes 🗌	No 🗆
Summary			
Degree of Hazard:		High □	Low 🗆
Type of device recommended for containment:	RPZ □	DCV□	None 🗌
Fixture outlet protection required?		Yes 🗌	No 🗆
If so, where?			

Cross-Connection Survey Form

Figure 15-3

Backflow Prevention Reference Manual



CROSS-CONNECTION SURVEY FORM (continued)

Place:	Date:
Location:	
Building Representative(s) and Title(s):	
Water Source(s):	
Piping System(s):	
Points of Interconnection:	ü
Special Equipment Supplied with Water and Sou	rce:
Remarks or Recommendations:	
2	
NOTE: Attach sketches of cross-connections four	nd where necessary for clarity of description. Attach additional

Room Number

sheets for room-by-room survey under headings:

Description of Cross-Connection(s)

Cross-Connection Survey Form

Figure 15-3 (continued)

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